

# North Somerset Council

## Report to the Health Overview and Scrutiny Panel

**Date of Meeting: 8 October 2020**

**Subject of Report: CQC inspection Report: Weston General Urgent and Emergency Service**

**Town or Parish: N/A**

**Officer/Member Presenting: Councillor Geoff Richardson**

**Key Decision: No**

**Reason: Report for consideration by the Panel**

### Recommendations

- (1) Consider and comment on the Care Quality Commission (CQC) inspection report; and
- (2) to hear and feedback on the University Hospitals Bristol and Weston NHS Foundation Trust's plans to address the inspection findings.

### 1. Summary of Report

This report provides Panel Members with the CQC report setting out its findings following an inspection of urgent and emergency care services provided in Weston General Hospital's emergency department (ED). Members are asked to consider and comment on the findings.

### 2. Policy

The Council's Corporate Plan sets out the Council's vision for: *an open, fairer, greener North Somerset*. Scrutiny Panels have an integral role in the delivery of the Council's aims and priorities by engaging with the development of policy, monitoring performance and holding decision makers to account.

### 3. Detail

This CQC inspection took place on 28<sup>th</sup> July 2020 and was carried in follow-up to concerns identified in a Section 29A Warning Notice served in December 2019. S.29A Warning Notices are served by the CQC when:

- it identifies concerns across either the whole or part of an NHS trust or NHS Foundation Trust; and
- decides that there is a need for significant improvements in the quality of healthcare.

The warning notice, relating to urgent and emergency care services at the Hospital, followed a comprehensive CQC inspection of the Hospital's services undertaken in February 2019 when the hospital was run by Weston Area Health Trust (which is now part of University Hospitals Bristol and Weston NHS Foundation Trust). It set

out the following areas of concern against which significant improvement was required by 31<sup>st</sup> March 2020:

- governance systems were still not operating effectively;
- although junior doctors were mainly positive about the support and supervision received from senior medical staff, there were concerns that the quality of supervision was variable and about a lack of support/supervision at weekends; and
- limited assurance that the nursing workforce had the skills and experience to provide safe care and treatment

Members are asked to consider and comment on the findings set out in the attached CQC report. In particular, Members will want to hear about the Trust's plans for addressing the CQC findings.

**4. Consultation**

N/A

**5. Financial Implications**

N/A

**Costs**

N/A

**Funding**

N/A

**6. Legal Powers and Implications**

N/A

**7. Climate Change and Environmental Implications**

N/A

**8. Risk Management**

N/A

**9. Equality Implications**

N/A

**10. Corporate Implications**

N/A

**11. Options Considered**

N/A

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Scrutiny Officers

**Appendices:**

Appendix 1 – CQC Inspection Report: Weston General Hospital